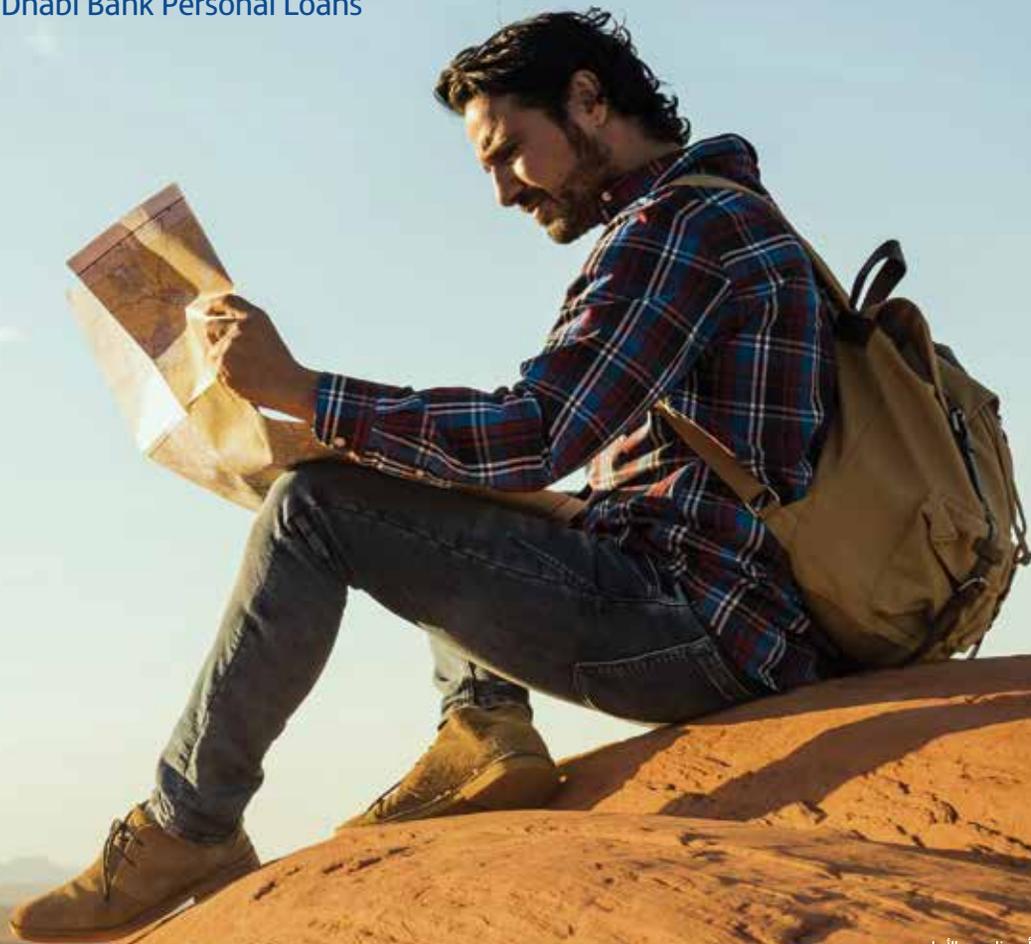


MONEY WHEN YOU NEED IT MOST

First Abu Dhabi Bank Personal Loans





Dear Customer,

Thank you for choosing a personal loan from FAB.

We offer various loan options with flexible repayment time periods, so that you can find the most suitable loan to achieve your personal goals.



WHAT IS A PERSONAL LOAN?

A personal loan is finance available to individuals meeting a specified eligibility criteria. It is for personal use in the form of cash (AED) transferred to the account a customer holds with FAB.

We offer a range of personal loan products at competitive interest rates to help you manage your finances.

Be it funding your child's education, financing a start-up venture or making investments, whatever your needs may be, you can count on our personal finance solutions to help you fulfil them.



HOW MUCH CAN I BORROW?

Personal loan eligibility with FAB is based on your total income, financial obligations (current loan repayments), debt serving capacity and credit history from the Al Etihad Credit Bureau.

It is important to remember that a personal loan is a commitment you fulfil by repaying the loan amount within the specified time period. Irrespective of the loan amount you are entitled to, you should ensure that the borrowed amount is within your means and repayment is manageable.



KEY ELIGIBILITY CRITERIA

To apply, the below requirements must be met:

- UAE national or an expatriate UAE resident
- At least 21 years old at the time of application
- Age must not exceed 60 years old (expatriates) or 65 years old (UAE nationals) upon loan maturity
- Current employer must be on the bank's list of approved employers for personal loans
- Minimum salary must be AED 7,000 per month

WAYS TO APPLY FOR A PERSONAL LOAN

- Visit your FAB branch and speak to a Customer Service Representative
- Call 600 525 500 and speak to a call center agent
- Visit bankfab.com/en-ae/personal/loans to request a call back from a personal loan sales agent

Key documents required to process your personal loan:

1. FAB personal loan application
2. Passport with residence visa copy (for expatriates)
3. Salary transfer letter (if loan buyout, a Salary Certificate is required for loan approval and a Salary Transfer Letter is required to access loan funds)
4. Emirates ID
5. Bank statements for the past three months (for new-to-bank customers)
6. Liability letter addressed to FAB for a loan buyout
7. Security cheque



VERIFICATION

On submission of your loan application, we will initiate a verification process where you, your employer or a declared reference will be contacted by the bank for verification of certain details.

This is a routine check conducted to cross-check vital information regarding the loan amount applied for, type of loan and contact details.



LOAN PROCESS

The loan approval process will start after receipt of your original documents at our central processing unit.

Your loan application will then be assessed based on our criteria and will be followed by a verification call from a FAB personal loan sales agent. You are required to cooperate and provide any additional information or documents that might be required to complete the process.

Once the loan process is completed, you will receive an SMS notification on your registered number confirming the transfer of funds into your account.



LOAN PROCESS (FOR BUYOUTS)

Take control of your borrowings by moving your loan to FAB.

Apply for a Buyout loan to pay off your existing loan and enjoy competitive interest rates with flexible repayment time periods.

When you apply for a Buyout loan, we will issue a demand draft to your existing bank to settle your outstanding loan. You will have to accompany our representative to make the settlement at your existing bank.

In order to have your Buyout loan processed, your existing bank needs to issue a clearance letter to your employer to facilitate your salary transfer to FAB.



SALARY TRANSFER TO FAB

Your salary must be transferred directly from your employer into your account with FAB. This is mandatory for all FAB personal loans unless otherwise specified.

You will have access to your loan funds once your salary is transferred to your FAB account (unless otherwise specified).

PROCESSING FEE

For the review and approval of your loan application, the bank will charge a processing fee of 1.05% (VAT included) of the loan amount (minimum AED 525 and maximum AED 2,625). This fee is charged upfront.

Should you decide to cancel your loan or are unable to complete the loan formalities after we have transferred your funds, a non-refundable processing fee and cancellation fee would be applicable.



LIFE INSURANCE COVER

Life insurance cover is mandatory with FAB personal loans, and all customers are automatically included under the FAB Personal Loans Group Insurance Policy.

In the event of death / total permanent disability of the customer due to accident or sickness, 100% of the loan outstanding balance is covered, subject to the Master Loan terms and conditions of the Group Insurance Policy.

This cover is intended to provide some financial comfort to you or your family in times of need. You are covered on a 24-hour basis and whilst travelling anywhere in the world.

A life insurance fee of 1 - 1.5% of the approved loan amount is charged upfront and is non-refundable.

To know more about the coverage, key benefits and policy exclusions, please ask for a 'summary of benefits' available at your branch.

This cover is subject to the insurance Master Loan terms and conditions as per the insurance provider. A copy of the original policy is also available on request.

In case any information is found to be unclear or ambiguous, the policy document will take precedence.



INTEREST RATE

It is important that you understand the interest rate on any financial obligations that you enter into.

Type of interest rates

- **Fixed:** The interest rate on the loan will remain fixed through the entire duration of the loan.
- **Variable:** The interest rate could drop or rise in line with the changes in the bank's base rate applicable on your loan. The applicable base rate is either the retail base rate or personal loan base rate.

Changes in the interest rate during the course of your loan may extend the duration of your loan, or increase your subsequent or final repayment instalments.

Methods of calculating interest

- **Flat interest rate method:** Interest is calculated on the entire loan balance throughout the duration of the loan.
- **Reducing balance method:** Interest is calculated on remaining loan balance on a monthly basis. In line with Central Bank guidelines, interest on your FAB personal loan is calculated on a reducing balance method.



LOAN REPAYMENTS

Your loan will be repaid in Equated Monthly Instalments (EMI) debited from your account (unless otherwise specified).

To ensure that loan repayments are regular and seamless, your loan instalment due date will be aligned with the salary / income receipt date.

FIRST REPAYMENT DATE

You can choose to have the option of a grace period of up to 90 days from the loan approval date and before your first loan repayment is due. Interest may still accrue during the grace period and may extend your loan maturity date or increase your final instalment amount.



INSTALMENT DEFERRALS

During the period of your personal loan with FAB, you may be eligible (subject to bank policy), to get up to two loan instalment deferrals per year.

The deferral period helps you manage your finances during these months where there may be unforeseen expenditures. Interest will continue to accrue during this period extending your loan maturity date or increasing your final instalment amount.

PRE-PAYMENTS INTO YOUR LOAN

If you choose to make a pre-payment into your personal loan, whether it is a part pre-payment or a full pre-payment, a pre-payment fee of 1.05% (VAT included) will be applicable for each pre-payment.

CHANGE IN EMPLOYMENT

This personal loan is a salary transfer personal loan, and is granted on the basis of salary transfer from a bank approved employer. In the event that there is any change in your employment position (including a change of employer), please inform us at the earliest opportunity.

IMPORTANT REMINDERS

To ensure a quick turnaround time on your loan application, please be sure to:

- Fill out the loan application completely and correctly.
- In case of any alterations or overwriting in your loan application, make sure you sign the alterations.
- Provide all required documents.
- Make sure to read the 'Master Loan terms and conditions' that are available with the loan application and on the bank's website.
- All fees are subject to change, so ask your Customer Service Representative (at the branch) or your personal loan sales agent for the applicable fees relating to your loan application.

Thank you for your interest in applying for a FAB personal loan.

This is a guidance document intended to provide you with an overview of key product information on FAB personal loans. It should be read in conjunction with the 'Master Loan Terms and Conditions' that are available with the loan application and on our website. Approaches described in this guidance document are subject to change / discontinuance at the sole discretion of the bank.